

UPDATED FOR 2024

Continue your journey with CPiO

Sage Line 500 and Sage 1000 support and resources to help you plan your next steps



Sage Partner

cpio.co.uk

CPIO can extend the life of Sage Line 500 or Sage 1000 beyond 2029, supported by our team of Sage 1000 in-house experts. Give yourself the time to make the right decision for your business.

Sage's decision to retire both Sage Line 500 and Sage 1000 from its UKI portfolio at the end of 2024 continues to be a source of confusion for some Sage customers. Whilst the clock is ticking down to December 31st 2024, there is still time to put plans in place to ensure business continuity beyond this deadline.

Whether you have already made the decision to migrate before that date or you are still considering your options, we have put together a guide, updated with the latest information for 2024, that we hope will answer some of the outstanding questions you may have.

CPIO is a platinum partner to Sage in the UK, working with its products for over 30 years. We offer advice and support on all of the Sage enterprise products including Sage 200 Standard, Sage 200 Professional, Sage Intacct and Sage X3.

Why is that important? Well, we support thousands of Sage users and understand

how important it is to make the right decision when replacing the software at the heart of your organisation.

Our long-term relationship with Sage and the wider ecosystem of partners supporting the Sage Line 500 and Sage 1000 solutions is very strong, ensuring you get the very best advice.

Whilst we can support you to migrate to another Sage solution, or even help you prepare to move away from the Sage family of products, we can also extend the life of your current Sage solution until you are ready to move on.

CPIO has access to source code of Sage Line 500 and Sage 1000 and there are still a number of third party providers who will continue to support CPIO in supporting you including V1, Defacto, and Cindercone to name but a few.



Give us a call on
**0344 880
6140**

What are the options?

Let's dive a little deeper into the options and understand how CPIo can support you on this journey.

OPTION 1

Remain on Sage Line 500 or Sage 1000 beyond 2024, supported by CPIo.

OPTION 2

Migrate to another Sage solution with the support of CPIo.

OPTION 3

Migrate to another software solution, with the transition support of CPIo.



Talk to us today on

**0344 880
6140**

OPTION 1

Remain on Sage Line 500 or Sage 1000 beyond 2029

Most Sage Line 500 or Sage 1000 customers were, during the life of their product, contracted onto a SALP (Sage Annual Licence Programme) licence.

For those customers still using either Sage Line 500 or Sage 1000 on a SALP agreement, we can offer an extension of this licence for a further 5 years at least, taking this licence to beyond December 2029. Any customer remaining on a Sage Perpetual licence can also continue to access their software beyond the 2024 date on a different licence agreement and we would encourage

you to get in touch with us to discuss your circumstances.

CPIO will offer you support on a reasonable endeavours basis to at least December 2029 via our team of established Sage experts. We can also offer you support on your third party, complementary software until this date.*

Fixed price, secure future

We understand that this is an unsettling time for Sage customers. If you are looking to secure the future of your Sage Line 500 or Sage 1000 solution for a longer period, whilst you make decisions over your future software requirements, CPIO can agree a fixed term, fixed price agreement for support. This will also include a fixed term agreement for your complementary solutions.

Furthermore, we can help you to migrate into the cloud to protect your software and the valuable data within it, releasing you from the concern of refreshing hardware or updating SQL licencing.

Our BI experts have also created a powerful tool to help you to interrogate your Sage 1000 or Sage Line 500 and can be connected to other data sources to access your data as and when you decide to move on.

*CPIO is actively encouraging all customers to upgrade to the latest version of their Sage solution, including their third party software, in order to offer the very best in security and support. This includes latest patch updates.



What are the risks of running unsupported software?



Security

Cyber crime is rising, as professional criminals find new ways of disrupting and profiting from businesses. No further security patches or fixes will be issued for Sage Line 500 or Sage 1000 should new vulnerabilities come to light. You will need to take additional precautions to protect your data.

Moving to the cloud will mitigate the risk. CPiO Cloud offers additional layers of security around Sage software to provide users with greater reassurance. It is not too late to move your ERP solution into the cloud or even migrate it as part of a much wider adoption of cloud technology in your business. We have an expert team skilled in understanding what it takes to transition Sage Line 500 or Sage 1000 into the cloud with minimal disruption.



No further innovation

Continuing to run old software will inevitably mean a lack of compatibility with new applications you may want to introduce into your business. With so many cloud-based applications, you may find yourself limited as to what you can achieve whilst still running legacy software.

Investing in integration can extend the reach of your Sage software where you are looking to improve routine processes, move data between technologies or perhaps develop your business further online. CPiO developed Intellisell to help its Sage customers do just that, offering integrations into other CRM or support desk applications, courier integration or connectivity to marketplaces such as eBay or Amazon.



Operating costs

Out of support, legacy software is often incompatible with modern operating systems and hardware. If your Sage solution is sitting on old technology you may find that you have more system crashes and increased downtime for users. Coupled with diminishing skills sets in the marketplace, you could find yourself paying out a lot more to keep your current set up.

More and more companies are moving to the cloud to rid themselves of the cycle of hardware refreshes, SQL licencing and training for staff. Many of our Sage customers have opted to move into the cloud because they don't want the responsibility of managing their software platforms, thereby reducing their operating costs.



OPTION 2

Migrate to another Sage solution with the support of CPIo

CPIo has a wealth of experience in supporting Sage Line 500 or Sage 1000 customers onto other Sage products, such as Sage X3. Whilst there is no 'migration' tool available from Sage, CPIo has developed tools to help with importing data or to access years of historical data from Sage. We've developed powerful dashboards to interrogate your Sage data wherever it may sit.

When looking at the implementation of another Sage product we tend to create a hybrid team that contains Sage Line 500 or Sage 1000 skills as well as the subject matter experts associated with your new software. We feel it is really important that we understand what you are doing in your current system; they are often complex, with bespoke code developed over years of usage. In order to get that right you would work with a Sage consultant fluent in Sage Line 500 and Sage 1000.

Irrespective of what system you eventually move to, we always start by looking at the strategic objectives of the organisation to ensure that we align technology with your current and future requirements.

Sage X3

Take control of your entire business, from supply chain to sales. **Sage X3 is perfect for larger businesses with complex requirements.** Manage multi-dimensional accounting and reporting, multi-site operations and global compliance capabilities.

[Find out more](#) →

Sage 200 Professional

Sage 200 is the ideal solution for small to medium-sized businesses. With financials at its core and the flexibility to add further modules, the solution is designed to manage complex processes across your entire organisation in real-time, 24/7.

[Find out more](#) →

Sage Intacct

Sage Intacct is a true cloud financial management system. Built for organisations who want the flexibility to scale and grow, whilst improving efficiency and productivity. On average, businesses that buy Sage Intacct see a 250% ROI, payback in under 6 months and more than 65% productivity improvement.

[Find out more](#) →



OPTION 3

Migrate to another software solution, with the transition support of CPIo

Moving away from Sage Line 500 or Sage 1000 is a big step and one that may lead to you selecting to move to another software author. When making this transition you'll want to be clear about what data needs to be migrated across, what format that data needs to take and what data you will leave behind.

We have helped many organisations prepare for new software, advising them on statutory requirements, future accessibility and data security. This would typically involve us understanding more about your new system and helping you to map out your data needs for the future. We can also help you to tidy that data in preparation.

Continue to access your data

Sage 1000 Power BI from CPIo is a powerful business intelligence solution created to enable Sage Line 500 or Sage 1000 users access to their historical data via interactive Microsoft Power BI pre-built dashboards.

In fact, Sage 1000 Power BI from CPIo can plug into any and multiple data sources, to allow you to review both historical and active data side by side, ensuring that you can make decisions based on all of the data that you have collected over the years. Simple per user, per month licencing gives you flexibility to give your users the self-service access they need to Sage Line 500 or Sage 1000 data without having to worry about running heavy reports on unsupported software. As you continue your journey, whatever that may look like, you can continue to access your historical data without the need for any Sage Line 500 or Sage 1000 licencing and passwords.



Ask us...

about Sage Power BI self service access to all of your historical Sage Line 500 or Sage 1000 data.



Did you know...

that CPiO was the first UK Sage partner to offer a Fully Hosted Managed Service to Sage Line 500 and Sage 1000 clients?

CPiO Cloud

We can host your Sage software in our private, highly secure and resilient CPiO Cloud environment providing you with a cost-effective way to deploy your Sage software.

CPiO Cloud offers a range of services to meet every budget and complexity, from hosting a single application such as your Sage software through to our end-to-end Fully Hosted Managed Service (FHMS) model, hybrid options or public cloud services like Microsoft 365.

CPiO is a Microsoft Gold Partner for hosting and a Sage Business Cloud accredited partner, providing support for Sage users wanting to implement their Sage software using Sage's public hosting environment.

If you are looking to continue to use Sage Line 500 or Sage 1000 beyond December

2024, we encourage you to consider moving your system to the cloud to provide an additional layer of security and release you from the costly infrastructure investment lifecycle. Faced with the prospect of investing in new server hardware and the inevitable refresh of SQL licencing, CPiO Cloud enables you to prolong the life of your system at a fraction of the cost of traditional methods.

And, when you choose to move to another product, CPiO can move your Sage Line 500 or Sage 1000 data into the CPiO Cloud to store for legal compliance, giving you access to valuable historical data through Power BI.



We thought the CPiO Cloud team would be a great fit to help us implement a fully hosted cloud solution. The role of the technical team was invaluable, they really guided us all the way, we were led by their advice and expertise. The transition to a cloud solution was very smooth with minimal disruption and high adoption. Six years on from implementation Lupa Foods is 100% cloud based – everything we run is through the cloud now.

Manish Mandavia Chief Operating Officer at Lupa Foods



Why continue your journey with CPIo?



Over 20 years of experience

We have been implementing and supporting ERP projects since 1990, helping thousands of users to adopt their chosen Sage solution.

In fact, we are one of only four remaining Sage Line 500 and Sage 1000 support partners in the UK, retaining skilled teams for implementation, support and infrastructure. If you need a partner to help you extend the life of your current solution, we are ideally placed to help you.



We are here to help

As a platinum partner to Sage, we are able to talk freely and without prejudice to Sage on your behalf, connecting author to customer and to the wide range of third-party solutions that we know are often in the mix.

You can dialogue with us about anything connected to your Sage Line 500 or Sage 1000 system from modules to operating systems and we will confidently be able to help you in house.



We are fully accredited

Trust us to help you make the right move to your next ERP solution. If you're opting to look at either Sage X3, Sage 200 or Sage Intacct, we can help.

CPIo is fully accredited and experienced in the implementation of all Sage products – it is the only business software solution that we support. We've a long track record and focus on the quality of our implementations, placing your success at the heart of the plan.

"We have chosen Sage X3 because of the development functionality and the ability to integrate and manage all of our complex business processes...and we've found a long-term partner that can facilitate our plans for rapid growth."

Kirsty Farrand
Head of Finance at Switchce

What's the next step?



Call us for a no obligation chat on 0344 880 6140



Book a discovery call



Book an overview demonstration



Check out our resources for planning and implementing a new solution

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